

November 19, 2003

Mr. Jack Granger  
1516 20<sup>th</sup> St. So.  
Suite 210  
Birmingham, al 35205

Dear Mr. Granger,

Today I was looking over the brochure for the auction that Granger-Thagard & Associates, Inc., conducted for me and my cousin. It reminded me that in all the activity of moving I had neglected to write and thank you for your help in walking us through a difficult situation.

You will remember, the estate was 17 acres with a three story house, garage and barn. He had tried to sell it for quite some time, but without success. You and your people worked out the details, did all the advertising, open-house sessions, and everything else. At all times, you, Mr. Thagard, and all involved, were professional and lived up to all promises. Thank you for making a difficult situation turn out so well.

Sincerely,

Idell Petty

(205) 680-6228