

July 1, 2011

Jack Granger and Bill Thagard
Granger Thagard Auctioneers

Re: Auction of 2615 Aberdeen Road

Jack and Bill,

Here are my thoughts on the auction of our former home in the Redmont neighborhood. As a business owner, I know how important it is to have feedback from your clients and I always appreciate a good word from a customer.

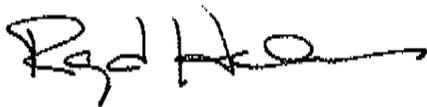
I'd watched you sell two other properties in our neighborhood and felt that an auction might be the best solution for my situation. In my business I've had some experience with auctions (as a buyer and seller) so I was comfortable with the process but I still had several concerns. When we met you answered my questions and we developed a plan for selling my house. I'm happy to say the process worked just like you said it would!

In a very short time frame, you and Bill helped us create two lots from the three that the site previously contained. That process was much more complicated than I thought it would be but Bill knew exactly what had to be done. He immediately took over and made dealing with the city completely painless for me. This re-drawing of the property lines brought more buyers into the process and increased the value of the property.

MY PROPERTY IS SOLD!!!!... I am satisfied with the price but more importantly I am satisfied with the way this sale took place in this very difficult economy. The transaction had no contingencies on the physicality of the property or obtaining financing. Your team was able to generate interest in the property; you then assembled those pre-qualified parties in one room and 45 minutes later we had contracts in hand! It was only 70 days from the time I gave you the go-ahead until the transaction was complete.

It's nice to deal with a team that knows exactly what they're doing. Please feel free to use me as a reference for your future or potential clients ... I have ZERO hesitation in recommending your firm.

Thank You....



Raymond Holcombe